

## PUC WATER PROGRAM CONTACTS

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## PUC CONSUMER SERVICES CONTACT INFORMATION

If you have an issue with a regulated utility that you have been unable to resolve; you may write, call, fax, or e-mail the PUC Consumer Services Division or use the ONLINE FORM found at <https://apps.puc.state.or.us/consumer/complaint.asp> When the Consumer Services Division receives your inquiry it will assign it to a representative for investigation and response.

### Office hours:

8 am to 5 pm Monday through Friday (except state holidays)

### Telephone:

- Salem: 503-378-6600
- Toll free: 1-800-552-2404
- TTY: 711
- Fax: 503-378-5743

**e-mail:** [puc.consumer@state.or.us](mailto:puc.consumer@state.or.us)

### Street address:

Public Utility Commission of Oregon  
Consumer Services Section  
201 High Street SE, Suite 100  
Salem, OR 97301

### Mailing address:

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Consumer Services Section  
PO Box 1088  
Salem, OR 97308-1088